

Kwaku Prempeh

Junior Developer

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Technical Skills

MongoDB
AngularJS
Express
NodeJS
HTML
CSS
JavaScript
ASP.NET MVC

Education

Web Development Immersive

General Assembly
SEPTEMBER 2015 - DECEMBER 2015, LONDON

BA (Hons) Music Technology

Thames Valley University
OCTOBER 2001 - MAY 2004, EALING

BTEC National Diploma in Performing Arts

Richmond Upon Thames College
SEPTEMBER 1999 - JULY 2001, TWICKENHAM

Certifications

Management Aspiration Programme
Serco Global Services
SEPTEMBER 2014

Personal Statement

With a background of creativity courtesy of a Music Technology degree and after working in the customer service industry for many years, I decided that I was ready for a new and exciting challenge and change career paths completely. I've always had an interest in all things tech, web and software driven, so the Web Development Immersive course at General Assembly London was the perfect solution for me.

At General Assembly, I learnt the fundamentals of programming and started experimenting with full-stack websites and apps. I'm very enthusiastic and excited to find a Junior Developer role to help harness and unlock my creativity and grow my passion for new technologies. I am very keen to utilise my current skills and develop new ones, with a desire to work within an organisation that will offer training and career progression.

Professional Experience

Dam Digital / Junior Developer

APRIL 2016 - PRESENT, LONDON

A junior developer position with a fast growing digital agency based in Leicester Square, with the aim to produce the highest possible user experiences for our clients and ensuring that projects are developed to a high standard and on-time. Clients include Marie Curie, Byron Burger, Crisis, Which? & PDSA.

Responsibilities included:

- Learning new technologies & development techniques
- Working closely with the technical team to deliver high quality projects to their agreed deadlines
- Working with both the UX & Design team to produce website templates
- Taking part in daily stand ups, development sessions & creative discussions across the agency
- Using platforms such as ASP.Net MVC, UmbracoCMS, ExactTarget & NopCommerce to develop web-based solutions & features for the following projects: Which? CCA, Wyndham Hotel, HSGP, Milano & PDSA

General Assembly / Web Development Immersive Programme

SEPTEMBER 2015 - DECEMBER 2015, LONDON

Full time intensive three-month coding bootcamp, covering a range of topics from the basics of programming to both client and server side languages and frameworks including JavaScript, jQuery, Ruby, Rails, Sinatra, AJAX, MongoDB, Express, AngularJS, NodeJS, HTML and CSS, as well as providing experience of working in an agile environment.

Projects

Wyndham Hotel / JULY 2016

The objective was to add new functions on the existing intranet build that will allow the admin user to do the following:

- Stop adding duplicate email address for hotel employees
- Soft delete employees who have left the business so that their information is not erased or of the system, but they do not appear in any of the reports and can be also re-added to the system with the same email address if they are reemployed.

Technologies: ASP.NET MVC

Weblink: wyndham-staging.azurewebsites.net

Harley Street General Practice (HSGP) / JUNE 2016

A modern redesign of their old website, designed to work on all devices (desktop, tablet and mobile). The new website incorporates HSGP existing branding with a more modern look and feel. The website also includes CMS so that HSGP can update their Practice News and Kids Corner pages on a regular basis.

Technologies: HTML, CSS, JavaScript, ASP.NET MVC, Umbraco CMS

Weblink: www.thehsgp.co.uk

Which? CCA / MAY 2016

A complete rebuild of both current Live Chat and Request Call Back Landing Pages for Which? Credit Card Authorisation (CCA) Programme. The aim & objective of the programme is to help rescue Which? members failed subscription payments due to non-compliant cards and switch as many of them as possible to direct debit as a much more secure means of ensuring on-going payment.

Technologies: HTML, CSS, JavaScript, ExactTarget

Previous Employment

Sercos Global Services / Toyota & Lexus Team Manager

September 2011 – July 2015, Richmond Upon Thames

Responsible for the day to day management of the Toyota & Lexus Contact Centre, which consists of inbound call handling, outbound marketing activity, web chat, email & white mail handling. Ensuring Service Level Agreements and Key Performance Indicators are achieved as well as team targets. Monitoring calls and providing constructive feedback in order to try and improve call skills and staff development.

Odeon Cinema / Customer Service Manager

September 2000 - September 2012, Wimbledon

Managing and leading the team to achieve exceptional results focusing on great customer service. Responsible for staff recruitment, training, development and supervision of up to sixty employees, as well as handling the day-to-day cash management and end of day banking procedures. Other key roles included reviewing team performance, identify training needs and seek opportunities for coaching and carrying out training activities.

Interests & Hobbies

Music, sports and movies are my main loves in life. I play football every Saturday afternoon for a local club and a loyal Arsenal fan. I also love every opportunity to get myself on a dance floor and show off my moves. I sometimes DJ parties and events whenever the opportunity comes and also produce music tracks in my spare time. I even worked with a few UK artists when they first started like Chipmunk & Wretch 32. Twelve years in a cinema will show you that I could watch and talk about movies all day and I try to get up to date with the latest releases and upcoming movies.